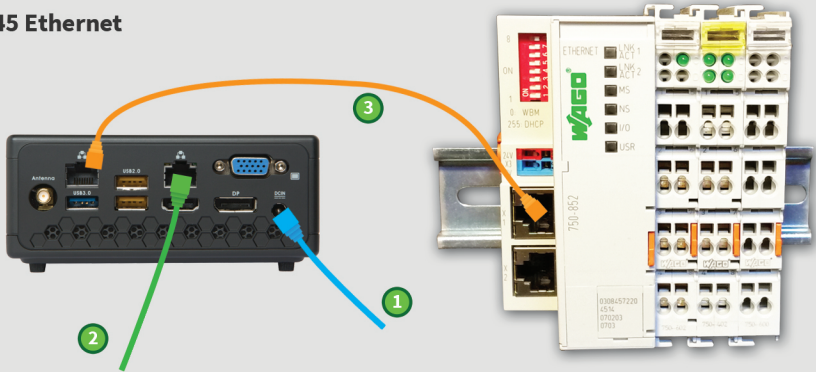




Thrive
Efficiency Realized

Connect TBox

- 1 AC Power Adaptor
- 2 RJ45 Ethernet (Internet Access)
- 3 RJ45 Ethernet



TBox Troubleshooting

- Does the TBox have power? Is the 2 inch blue power ring light on? If not please press the silver power button located on the side of the unit.
- Is the Ethernet plugged in and is the green link light blinking green?
- Does the Ethernet plug have access to the internet? Test by plugging a second computer into the Ethernet plug and ensure it can access www.DowntimeCollectionSolutions.com
- Does the system require a username and password to access the internet through the proxy? This will require a conversation with your IT Department to permit permanent access.

Still having problems? Call 1-888-499-7772